



UA-3746

**Second Year B. C. A. (Sem. - IV) Examination**  
**March/April – 2012**  
**Information System**

Time : 3 Hours]

[Total Marks : 70

**Instruction :**

नीचे दशांशक निशानीवाणी विगतो उत्तरवडी पर अवश्य लभवी. Fillup strictly the details of signs on your answer book.	Seat No. :
Name of the Examination :	<input type="text"/>
<b>S. Y. B. C. A. (SEM. - 4)</b>	<input type="text"/>
Name of the Subject :	<input type="text"/>
<b>INFORMATION SYSTEM</b>	<input type="text"/>
Subject Code No. : <input type="text"/> 3 <input type="text"/> 7 <input type="text"/> 4 <input type="text"/> 6	Section No. (1, 2,.....) : <input type="text"/> Nil
	Student's Signature

- 1 Any five : 10
- (i) Define Management Information System.
  - (ii) Define GDSS and DSS.
  - (iii) Give the difference between operational and top level management in organisation.
  - (iv) What is the difference between probablistic and deterministic system.
  - (v) Define online and transaction process and batch process.
  - (vi) List out components of system.

- 2 Any two : 14
- (i) Classify system and explain in detail.
  - (ii) Explain financial MIS, What are subsystems and its output.
  - (iii) Explain in detail activities performed by TPS.

- 3 (i) Explain Marketing management information system. 7

**OR**

- (i) Explain purchase system. 7
- (ii) List out various kinds of reports produced in MIS. 7  
Explain any three in detail.

- (iii) Explain structured and unstructured programmable decision. 7
- 4 (a) Explain CRM. 6
- OR**
- (a) What is batch processing system and OLTP. 6
- (b) Explain Human resource management information system. 6
- 5 Give brief description to show subsystem of bank. Explain 13 how information system will help in making decision. Mention the MIS reports generated.
- OR**
- 5 Give brief description of showing subsystem of railway reservation system. Explain how information will help you to take decision at various level. Mention which are the MIS reports that can be generated.