



ATKT

K-3746

Second Year B. C. A. (Sem. - IV) Examination
October/ November – 2012
Information System

Time : Hours]

[Total Marks : 70

Instruction :

नीचे दशांशव <input type="checkbox"/> निशान्तीवाणी विगतो उत्तरवकी पर अवश्य दधनी. Fillup strictly the details of <input type="checkbox"/> signs on your answer book.	Seat No.:
Name of the Examination :	<input type="text"/>
<input type="checkbox"/> S. Y. B. C. A. (SEM. - 4)	<input type="text"/>
Name of the Subject :	<input type="text"/>
<input type="checkbox"/> INFORMATION SYSTEM	<input type="text"/>
Subject Code No. : <input type="text" value="3"/> <input type="text" value="7"/> <input type="text" value="4"/> <input type="text" value="6"/> Section No. (1, 2,.....) : <input type="text" value="Nil"/>	<input type="text"/>
	Student's Signature

- 1 Answer in short : (any five) 10
- (i) What is information system ?
 - (ii) Define SCM and CRM.
 - (iii) What do you mean by strategic planning ?
 - (iv) Give the difference between schedule and demand report.
 - (v) What is TPS ? Give example.
 - (vi) Give the various stages of decision making system.
- 2 Any two : 14
- (i) Write a note on CRM.
 - (ii) Explain resource planning in detail.
 - (iii) What is DSS ? Give its characteristics.
- 3 (a) Explain detail activity performed in TPS. 7
- OR
- (a) Explain various levels of information system. 7
 - (b) Explain ERP in detail. 7
 - (c) Write a note on SCM. 7

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[Contd.....

- 4 Short notes : 12
- (a) Batch processing and On-line Transaction Processing System.
- (b) Explain purchase system.

OR

- (b) Explain drill down, schedule and demand report.

- 5 A medical shopkeeper wants to develop an MIS to help to make decision at various level. Explain how you will design a system. Also mention various data file used in it reports of the system. 13

OR

- 5 Give brief description to show subsystem of hospital. Explain how information system will help you to make decision at various level. Mention which are the MIS reports that can be generated from this system.